



River City

Oral & Maxillofacial Surgery

Mark Haverkorn, DDS, MD
5418 N Loop 1604 W Ste 101
San Antonio, TX 78249

210-778-0002
www.RiverCityOMS.com
info@RiverCityOMS
[@RiverCityOMS](https://www.instagram.com/RiverCityOMS)

CORONAVIRUS PATIENT POLICIES

In order to protect patients, staff, & their families, River City Oral & Maxillofacial Surgery has implemented the following coronavirus policies to deal with the COVID-19, aka 2019-nCoV, episode. COVID -19 causes fever, cough & shortness of breath in some people. In more severe cases it causes serious lung & heart problems.

- Please remember we share our building with a dialysis facility and an acute care hospital for seriously ill patients. A COVID-19 outbreak at those locations could be fatal. Please do not loiter in the building foyer or use the elevators.
- We continue to routinely, frequently, and heavily disinfect our facility just as we always do. We have removed all decorations and unnecessary items from each patient room to make cleaning easier.
- If you or a person you have close contact with has experienced fever, cough and shortness of breath in the last 14 days, if you think you have been exposed to someone with COVID-19, or if you have travelled to an impacted area in the last 14 days please reschedule your appointment.
- Everyone will be asked screening questions immediately upon entering our facility. Patients and escorts **may be required to have their temperature checked** for admittance based on the screening questions.
- **We are limiting each adult patient (age 18 or older) to one visitor/escort and each minor patient (age 17 or younger) to two visitors/escorts in the office to decrease everyone's exposure.**
- We are "closing" our waiting room for now. All patients and escorts will be brought directly to a private room to complete paperwork and undergo consultation. The rooms only have one patient chair and one visitor chair. **All escorts will be asked to wait in their vehicle(s) during surgery.** We will take the escort's phone number and call them when surgery is complete.
- **We will not be providing blankets during the COVID-19 episode.** Please bring your own blanket from home, dress in layers, and/or wear loose-fitting warm clothes. We are keeping the office cooler during this time. Remember, we need to access your arm at least 2 inches above the elbow to start an IV so please dress accordingly.
- We are asking patients to use their own pens to complete paperwork. If you do not have a pen we will provide one to you that you may keep or throw away.