



River City

Oral & Maxillofacial Surgery

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CORONAVIRUS PATIENT POLICIES – 5/1/2020

In order to protect patients, staff, & their families, River City Oral & Maxillofacial Surgery (RCOMS) has implemented the following coronavirus policies to deal with the SARS-CoV-2 virus, the virus which causes COVID-19. Symptoms of COVID-19 include fever, cough, & shortness of breath.

- Please remember we share our building with a dialysis facility and an acute care hospital for seriously ill patients. A COVID-19 outbreak at those locations could be fatal. Please do not loiter in the building foyer or use the elevators.
- We continue to routinely, frequently, and heavily disinfect our facility. Each patient room is completely cleaned & disinfected before another patient enters. All decorations and unnecessary items have been removed to make cleaning easier.
- If you or a person you have close contact with has experienced fever, cough and shortness of breath in the last 14 days, if you think you have been exposed to someone with COVID-19, or if you have travelled to an impacted area in the last 14 days please reschedule your appointment.
- If you develop symptoms of COVID-19 within 14 days of entering our office, please notify us.
- Everyone will be asked screening questions and will have a temperature check. Failure to comply will result in the appointment being cancelled.
- **Adult patients may NOT bring a visitor/escort into the facility with them. Pediatric patients (17 years old and younger) and special needs patients, as verified by Dr. Haverkorn, may bring one visitor/escort.**
- Our waiting room is closed and our front door is locked. All patients and escorts will be brought directly to a private room to complete paperwork and undergo consultation. **All escorts of adult patients are asked to wait in their vehicle(s) during surgery.** We will take the escort's phone number and call them when surgery is complete.
- **We will not be providing blankets during the COVID-19 episode.** Please bring your own blanket from home, dress in layers, and/or wear loose-fitting warm clothes. We are keeping the office cooler during this time. Remember, we need to access your arm at least 2 inches above the elbow to start an IV so please dress accordingly.
- We are asking patients to complete paperwork at home and return to us electronically.