



River City

Oral & Maxillofacial Surgery

Mark Haverkorn, DDS, MD
5418 N Loop 1604 W Ste 101
San Antonio, TX 78249

210-778-0002
www.RiverCityOMS.com
info@RiverCityOMS.com
[@RiverCityOMS](https://www.instagram.com/RiverCityOMS)

CORONAVIRUS PATIENT POLICIES – 3/9/2021

River City Oral Surgery has implemented the following policies to deal with COVID-19 in compliance with the Texas state dental and medical boards. Even though the governor stopped the mask order, **the medical board still requires patients & their escorts to wear a mask in a physician's office.**

- We continue to routinely, frequently, and heavily disinfect our facility. Each patient room is completely cleaned & disinfected before another patient enters.
- **Patients and escorts MUST wear a mask while in the office except during treatment.**
- If you or a person you have close contact with has experienced fever, cough, shortness of breath, loss of taste, and/or loss of smell in the last 14 days or if you think you have been exposed to someone with COVID-19, please reschedule your appointment.
- If you develop symptoms of COVID-19 within 7 days of entering our office, please notify us.
- Patients must answer screening questions and will have a temperature check.
- Patients may bring **ONE** escort in the office with them. The escort must answer screening questions and have a temperature check.
- Our building and our waiting room remains closed and both front doors are locked. We expect the building to be reopened in early April 2021 and we will reopen our waiting room at that time. For now, all patients and escorts will be brought directly to a private room to complete paperwork and undergo consultation. During surgery, patient escorts are asked to wait in their vehicle(s). We will take the escort's phone number and call them when surgery is complete.
- **We will not be providing blankets during the COVID-19 episode. Please bring your own blanket from home,** dress in layers, and/or wear loose-fitting warm clothes. We are keeping the office cooler during this time. Remember, we need to access your arm at least 2 inches above the elbow to start an IV so please dress accordingly.
- We are asking patients to complete paperwork at home and return to us electronically.